

## Troubleshooting

### Shower Wall

1. Do the finished measurements on the tray comply with the adjustments listed in the product specifications book?
2. Ensure that the distance between the wall opposite the shower wall and the wall profile is a maximum of 1 meter as the support rail will not extend past this.
3. Ensure the surface that the enclosure is to be installed on is level in every direction.
4. The shower should run parallel to the wall the rail is fixed to.
5. Are the wall profiles plumb, checked with a plumbing line / Spirit level?
6. Is the unit silicon sealed correctly?

Is the unit been used in conjunction with a power shower? Although the shower is power shower safe it is advisable to ensure the seals are not being subjected to the jets directly.