Troubleshooting

Offset Quadrant

1. Is the tray level? (See Page 2 of the site installation instructions for this particular product.)
2. Have the walls been checked at different levels to ensure consistency?
3. Are the wall profiles stepped in from the edge of the tray 10mm? (See Page 2)
4. Are the wall profiles plumb (vertically aligned and checked with a spirit level)? (Page 2)
5. Are the rollers properly adjusted (See page 4)
6. Is the unit correctly sealed with silicon? (See page 6)
7. Do the finished measurements on the tray comply with the adjustments listed in the product specifications book?
8. If unit has been fitted as left hand opening have the top and bottom rollers been switched? (See page 4)
9. Has the rubber seal correctly fitted? (See page 5)
10. Have the fixed panels been properly secured? (See page 2)