

## Troubleshooting Guide for Quadrants

**Any fitting issue with the fixed glass panel/door not lining up, or door or not closing correctly,  
CHECK THE TRAY, IT MUST BE 100% LEVEL IN ALL DIRECTIONS FOR CORRECT INSTALLATION.**

### **A Issue: Fixed glass panels are difficult to adjust in and out of the wall profile**

Remedy 1: Ensure that all adjusting screws in the wall profile are loosened (not necessary to be removed).

TIP: When pushing the glass in and out of the wall profile, angle the glass panel slightly towards the inside of the tray, then adjust in and out of the wall profile, finally straightening back onto tray.

### **B Issue: Door panel and fixed main panel are not the same level on top**

Remedy 1: Ensure the door panel hinges are fully inserted into the fixed panel hinges i.e. Ensure there is not a big gap between the moving panel hinge and fixed panel hinge when door is closed.

Remedy 2: Check the tray is level – TRAY MUST BE 100% LEVEL

Remedy 3: Adjust the glass panels in and out of the wall profiles - tilting glass upwards and downwards slightly (pulling out at the top or bottom of profile)

### **C Issue: Gap at the top or bottom between the magnets on the fixed panel and the door panel**

Remedy 1: Check that the main fixed panel is square and plumb at the edge

Remedy 2: Adjust both fixed panels inwards and outwards to ensure the magnets meet correctly.

Remedy 3: Adjust the wall profiles horizontally where they are fixed to the wall either in or out until magnets meet

Remedy 4: Adjust the top rail to close the gap by tightening to the bracket (VF1053) with the grub screw on one fixed panel, then sliding the top rail inwards/outwards in the bracket (VF1053) on the second fixed panel

### **D Issue: Luna Rail (VF1008) not meeting the footplate (VF1005) on the magnetic fixed panel correctly**

Remedy 1: Cut very slight angle on Luna rail at end where it joins the magnet fixed panel (C)

DO NOT CUT TOO SHORT!

### **E Issue: When opening the door, the hinge on the door panel rises up but does not sit back down when the door is closed**

Remedy 1: STEP 6: Ensure the hinges are square on the moving and fixed glass panels – IF NOT: Remove door from fixed panel then, using hex key provided, adjust hinges to square by first loosening, then re-tightening to correct position on glass panel.

Remedy 2: Use lubricant (i.e. Silicone lubricant spray/grease) on the pin and nylon butt.