

# Troubleshooting Guide for Hinge Door with Side Panel



**Any fitting issue with the fixed glass panel/door not lining up, or door or not closing correctly,  
CHECK THE TRAY, IT MUST BE 100% LEVEL IN ALL DIRECTIONS FOR CORRECT INSTALLATION.**

## **A Issue: Fixed glass panels are difficult to adjust in and out of the wall profile**

Remedy 1: Ensure that all adjusting screws in the wall profile are loosened (not necessary to be removed).  
TIP: When pushing the glass in and out of the wall profile, angle the glass panel slightly towards the inside of the tray, then adjust in and out of the wall profile, finally straightening back onto tray.

## **B Issue: Door panel and big fixed panel are not the same level on top**

Remedy 1: Ensure the door panel hinges are fully inserted into the fixed panel hinges i.e. Ensure there is not a big gap between the moving panel hinge and fixed panel hinge when door is closed.

Remedy 2: Check the tray is level – TRAY MUST BE 100% LEVEL

Remedy 3 : Adjust the glass panels in and out of the wall profiles - tilting glass upwards and downwards slightly (pulling out at the top or bottom of profile)

## **C Issue: With Side Panel, Gap at the top or bottom between the magnets on the fixed panel and the door panel**

Remedy 1: Check that the hinge and inline fixed panel and side panel are square and plumb at the edge

Remedy 2: Adjust the hinge and inline fixed panel and side panel glass in and out of the wall profiles to ensure the magnets meet correctly

Remedy 3: Adjust the wall profile on the hinge and inline fixed panel and on the side panel, horizontally where they are fixed to the wall either in or out until at the top until magnets meet

Remedy 4: Adjust the top rail to close the gap by loosening the rail where inserted into the bracket on the side panel (VF1035) with the grub screw and either moving the rail in or out of the bracket (VF1035) and tightening the grub screw

## **D Issue: When using the Hinge & Inline Panel with a Side Panel, the door is too short and does not meet the side panel, leaving a gap**

Remedy 1: The extension profile provided with the side panel MUST be fixed behind the wall profile of the HINGE & INLINE PANEL, as per installation instructions, NOT BEHIND THE WALL PROFILE OF THE SIDE PANEL

## **E Issue: When opening the door, the hinge on the door panel rises up but does not sit back down when the door is closed**

Remedy 1: Ensure the hinges are square on the moving and fixed glass panels – IF NOT: Remove door from fixed panel then, using hex key provided, adjust hinges to square by first loosening, then re-tightening to correct position on glass panel.

Remedy 2: Use lubricant (i.e. Silicone lubricant spray/grease) on the pin and nylon butt.