

Troubleshooting Guide for Sliding Door

1. Is the tray level? (See page 3 of the site installation instructions).
2. Have the walls been checked at different levels to ensure consistency?
3. Are the wall profiles stepped in 20 mm from the edge of the tray?
4. Are the wall profiles plumb (vertically aligned and checked with a spirit level)?
5. Are the rollers properly adjusted?
6. Is the unit correctly sealed with silicone?
7. Do the finished measurements on the tray comply with the adjustments listed in the product specifications book?
8. Are the upright seals fitted correctly?
9. Have the fixed panels been properly secured?
10. Ensure a sufficient dab of silicone is applied between fixed clip and glass on bottom profile and upright seal is fitted to fixed panel. Then remove excess silicone.
11. Check to ensure the door frame is 100% square.
12. If after adjusting the rollers there is still a gap between the upright magnetic profile and door magnet in the centre or at the top AND bottom –remove the 3 middle fixings where the magnetic upright profiles are fixed to the wall profile and adjust the magnetic upright profile at the centre only in or out slightly to reduce the gap.
13. If bottom roller easy clean function does not work correctly slightly loosen screw.