

## Troubleshooting

### Black Box - Sliding Door

1. Is the tray level? (To ensure proper operation the tray must be level.)
2. Have the walls been checked at different levels to ensure consistency?
3. Is the profile over-hanging the tray at any point?
  - If possible have the profile stepped back from the edge of the tray.
  - Have any overhanging areas been sufficiently sealed with silicone?
  - Ensure any existing silicone has not been worn away at any point.
4. Does the magnetic close fully for the entire length of the door?
5. Ensure the rollers are properly adjusted.
6. Is the unit correctly sealed with silicone?
7. Do the finished measurements on the tray comply with the adjustments listed in the product specifications book?
8. Has the rubber seal been correctly fitted?
9. Have the fixed panels been properly secured?
10. If the door has been reversed, have the rollers been switched?