

Troubleshooting

Black Box - Bifold

1. Ensure tray and walls are level and within defined min and max levels.
2. Does the profile/glass overhang the tray at any point, if possible have the profiles stepped in slightly from the edge of the tray, if there is any overhang ensure that it is sufficiently sealed with silicone. If the silicone has become worn, it may be necessary to replace a new seal of silicone.
3. Have the wall profiles been checked with a plumbing level or spirit level to ensure they are plumb?
4. Has the silicon been applied and the unit sealed correctly as per instructions?
5. Has the magnetic seal been damaged at all?
6. Is the door meeting evenly along the magnetic seal?
7. Do the finished measurements on the tray comply with the adjustments listed in the product specifications book?

Is the unit been used in conjunction with a power shower, although the shower is power shower safe it is advisable to ensure the seals are not being subjected to the jets directly.